

## **SINGLE WINDOW SERVICE**

We are pleased to announce the commencement of a Single Window Service to assist all our esteemed clients to address all queries regarding issues related to Ships In Service. The Single Window Service has been devised to facilitate the provision of quick and effective solutions to customer queries. This service is aimed at providing the owners with a single point contact for all queries raised.

The service presently encompasses queries related to the following activities.

Classification:

1. Class Entry and Periodical Surveys
2. Certification
3. Classification Requirements
4. Approval of Classification related Products, Works & Service Suppliers.

Statutory:

1. Flag Change Surveys
2. Statutory surveys and certification
3. Statutory Rule Requirements
4. Approval of Statutory Service Suppliers.

Plan Approval pertaining to existing ships:

1. Statutory Plans
2. Hull Plans
3. Machinery Plans
4. Electrical Plans.

It is requested that all the queries may be forwarded to the following email address to render timely and efficient service

[crm@irclass.org](mailto:crm@irclass.org)

The following personnel have been designated to facilitate this service.

<b>No</b>	<b>Name</b>	<b>Designation</b>	<b>Contact Office(D)</b>	<b>Mobile</b>
<b>1</b>	<b>Mr.K.K.Sanjeev</b>	<b>Sr.Principal Surveyor</b>	<b>+91 22 30519403</b>	<b>+91 8879366414</b>
<b>2</b>	<b>Mr.H.K.Joshi</b>	<b>Sr.Surveyor</b>	<b>+91 22 30519413</b>	<b>+91 9819346373</b>

We sincerely hope that this facility will further enhance our endeavor to render quality service.