# Guidelines on Maritime Cyber Safety

2017



# **Guidelines**

# **Maritime Cyber Safety**

#### 2017

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#### Section 1

#### General

# 1.1 Purpose, General Principles

- 1.1.1 These Guidelines are intended to provide requirements for evaluating and managing the Cyber Risk of Ships. Ships complying with the requirements as specified in these Guidelines would be assigned additional class notations as indicated in Section 2. For the purpose of these Guidelines, Ship includes mobile offshore units. If requested by the Owner, IRS can verify and certify the associated shore based support facilities, as indicated in Section 2 of these Guidelines.
- 1.1.2 The intent of these guidelines is to provide a frame work by which a company can implement a Cyber safety programme on board a ship and corresponding shore based facilities. The guidelines are not meant to address every possible contingency on ship and shore based facilities.
- 1.1.3 In general, the provisions and principles of Part 1, Chapter 1 of the *Rules* and *Regulations for the Construction and Classification of Steel Ships* are applicable.

# 1.2 Surveys

- 1.2.1 Ships would be subjected to initial surveys for classification and annual surveys. Surveys for assignment of the cyber safety notation (See Section 2) would include examination of control system configurations, networked systems and review of documentation, organizational capabilities and procedures.
- 1.2.2 Surveys during Construction. Design checks and verifications would be conducted by IRS surveyors, so that the cyber safety principles are integrated and that these surveys are conducted in consonance with other conventional surveys.
- 1.2.3 Surveys after Construction. The regular survey process (i.e. annual, intermediate and special surveys) would be supplemented by cyber safety assessments, as required. Annual surveys would include checks of the documentation, as indicated in Section 2.
- 1.2.4 Occasional Surveys. Ships may also be surveyed when there are major equipment changes; or cyber-enabled, safety-related networked system configuration changes; or occurrence of cyber-security events. Such Surveys would be conducted based on requests from the Owners.
- 1.2.5 All surveys for certification to these requirements will be harmonized with extant IRS classification, survey cycles to the maximum extent feasible and possible.

- 1.2.6 In the context of cyber safety, the certification indicates that at the time of assessment, the Ship has established and implemented a cyber security management system in accordance with the requirements of these Guidelines and the surveys, tests and assessments for the cyber-risk profiles and conditions were completed satisfactorily. The continuance of certification or any notation is conditional upon the ship's continued compliance with the requirements of these Guidelines.
- 1.2.7 Change of Ownership. Upon change of ownership, IRS reserves the right to perform out-of-cycle reassessments to verify that the notation remains current under the new organization and would be conditional, based on request made by new owner for continuation of Cyber Safe Notation. A change in ownership or management would indicate a change in Company capability to support secure, effective operations in vessel or asset systems.

#### 1.3 Definitions

- 1.3.1 **Access Control**: is selective limiting of the ability and means to communicate with or otherwise interact with a system, to use system resources to handle information, to gain knowledge of the information the system contains or to control system components and functions.
- 1.3.2 **Antivirus software**: A computer program designed to detect and respond to malicious software, such as viruses and worms. Responses may include blocking user access to infected files, cleaning infected files or systems, or informing the user that an infected program was detected.
- 1.3.3 **Asset**: means any data, computer or device. Asset management is the control of any data, computer or device.
- 1.3.4 *Cyber-attack*: An attack that involves the unauthorized use, manipulation, interruption or destruction of, or access to, via electronic means, electronic information or the electronic devices or computer systems and networks used to process, transmit or store that information.
- 1.3.5 *Cyber-event*: An observable event in a computer network or system resource, which may or may not have consequences.
- 1.3.6 *Cyber-Incident*: Any unauthorized attempt, whether successful or not, to gain access to, modify, destroy, delete or render unavailable any computer network or system resource.
- 1.3.7 **Cyber System**: Cyber system is any combination of facilities, equipment, personnel, procedures and communications integrated to provide cyber services; examples include business systems, control systems and access control systems.

- 1.3.8 **Cyber Safety**: Cyber safety is the collection of tools, policies, security concepts, security safeguards, guidelines, risk management approaches, actions, training, best practices, assurance and technologies that can be used to protect the cyber environment of a ship. Cyber safety onboard ships protect:
  - the operational technology against the unintended consequences of a cyber-incident;
  - information and communications systems and the information contained therein from damage, unauthorized use or modification, or exploitation; and/or;
  - against interception of information when communicating and using the internet.
- 1.3.9 **Denial of Service (DOS)**: The prevention of authorized access to resources or the delaying of time-critical operations.
- 1.3.10 **Denial of Service Attack**: A form of cyber-attack which prevents legitimate and authorized users from accessing information, usually by flooding a network with data. A distributed denial of service (DDoS) attack involves a cyber-attacker taking control of multiple computers and/ or servers to deliver a denial of service attack.
- 1.3.11 *Firewall:* Firewall is a logical or physical break designed to prevent unauthorized access to IT infrastructure and information.
- 1.3.12 *Hacker*: Most commonly used as a pejorative by the mass media to refer to a person who engages in illegal computer trespass, which is its original meaning, but it can also refer to people engaged in ethical hacking, to the members of the open source and free software community or to home computer hobbyists
- 1.3.13 *Information Security*: is the security applied to information (rather than systems) protecting it from unauthorized access, disclosure, modification or destruction.
- 1.3.14 *Information Technology (IT)*: The application of science to the processing of data according to programmed instructions in order to derive results. In the widest sense, IT includes all information and all technology; in a much narrower sense, telecommunications technology is excluded or for some particular reason needs to be emphasized.
- 1.3.15 *Intrusion Detection System (IDS)*: is a device or software application that monitors network or system activities for malicious activities or policy violations and produces reports. Intrusion detection systems (IDS) provide real-time monitoring of network traffic. An IDS can detect a wide range of hostile attack signatures (patterns), generate alarms to alert operations staff and, in some cases, cause routers to terminate communications from hostile sources.

- 1.3.16 *Intrusion Prevention Systems (IPSs)*: also known as Intrusion Detection and Prevention Systems (IDPSs), are network security appliances that monitor network and/ or system activities for malicious activity.
- 1.3.17 *Malware:* Software designed to infiltrate or damage a computer system without the owner's informed consent
- 1.3.18 **Operational Technology (OT)**: A hardware and software that detects or causes a change through the direct monitoring and/or control of physical devices, processes and events in the enterprise. It includes devices, sensors, software and associated networking that monitor and control onboard systems.
- 1.3.19 *Organization*: Organization means ship owner/ manager /bare boat charterer of ship / offshore installation (For the purpose of these Guidelines).
- 1.3.20 **Penetration Testing**: A penetration test, commonly referred as 'pen test', is an authorized simulated attack on a computer system that looks for security weaknesses, potentially gaining access to the system's features and data.
- 1.3.21 **Phishing**: A technique used to trick computer users into revealing personal or financial information. A common online phishing scam starts with an e-mail message that appears to come from a trusted source but actually directs recipients to provide information to a fraudulent Web site.
- 1.3.22 **Ransomware**: A type of malicious software designed to block access to a computer system until a sum of money is paid. Some forms of ransomware encrypt files on the system's hard drive (a.k.a. crypto-viral extortion), while some may simply lock the system and display messages intended to coax the user into paying.
- 1.3.23 **Recovery Planning**: The development and implementation of plans, processes, and procedures for recovery and full restoration in a timely manner, of any capabilities or services that are impaired due to a cyber-event.
- 1.3.24 *Router*: A device that sends, or routes, information between two networks (for example, between a home network and the Internet).
- 1.3.25 **Social Engineering**: The practice of penetrating system security by tricking individuals into divulging passwords and information about network vulnerabilities. Often done by calling the individual on phone and pretending to be another employee of company with a computer-related question.
- 1.3.26 **Spyware**: A program that collects information, such as the web sites a user visits, without adequate consent. Installation may be without prominent notice or without the user's knowledge.

- 1.3.27 *Virtual Local Area Network VLAN*: A logical grouping of hosts on one or more local area networks (LANs) that allows communication to occur between hosts as if they were on the same physical LAN.
- 1.3.28 *Virus*: Virus is a hidden, self-replicating section of computer software that maliciously infects and manipulates the operation of a computer program or system.
- 1.3.29 **Worm**: Self-propagating malicious code that can automatically distribute itself from one computer to another through network connections. A worm can take harmful action, such as consuming network or local system resources, possibly causing a denial of service attack.

# Section 2

# **General Requirements for Cyber Safety**

# 2.1 Cyber Threats

- 2.1.1 Cyber threats may originate from multiple sources. Cyber safety assessment is to be carried out considering both internal and external sources of threats. Following sources of threat as a minimum are to be considered as applicable to the system:
  - Worms
  - Viruses
  - Malware
  - Unauthorized accesses to sensitive data/control
  - Human Errors (inadvertent operations)
- 2.1.2 In evaluating a cyber-risk the possibility of cyber-attack from the following routes as applicable for the system, are to be considered as a minimum:
  - USB or removable media
  - Connection of crew or maintenance laptop, mobile device
  - Wi-Fi connection
  - Through smart phones
  - Physical interference with system

#### 2.2 Consequences of Threats

- 2.2.1 The consequence of each threat is to be analyzed and documented. The impact of each threat on a particular system and subsequently, in the vessel functions are to be analyzed and identified. The associated risk is to be classified.
- 2.2.2 The consequences of threats for following conditions as applicable, are to be considered:
  - Loss of network
  - Loss of connectivity between various parts of control systems
  - Gaining unauthorized access to control and IT systems
  - Unauthorized change of critical system parameters
  - Environmental Impact
  - Safety Impact
  - Effect on critical application /assignment of the ship

# 2.3 Cyber Risk Management Philosophy

- 2.3.1. A five functional approach as indicated by IMO guidelines on cyber risk management and in subsequent sections of these Guidelines is to be adopted.
- 2.3.2 The five functions which form the basis for Cyber risk management are as follows:
  - a. *Identify*: Typical assets which are vulnerable to attacks, risks, policies and procedures
  - b. *Protect*: Systems and procedures such as training, technical protection, controls etc.
  - c. *Detect*: Systems and procedures to detect a Cyber incident like intrusion detection systems, analyzing anomalies etc.
  - d. *Respond:* The policies and procedures of the organization to respond to a cyber-incident. For e.g. communication, response planning etc.
  - e. *Recover.* organization policies and procedures for recovery of critical data, backup philosophy etc.
- 2.3.3 Various activities encompassing the above functional elements are indicated in further sections along with requirements that need to be complied by the ship, towards an effective management of maritime cyber risk.

# 2.4 Implementation Levels and Associated Notations

- 2.4.1 These Guidelines specify broad requirements for three levels of implementation of Cyber Safety and assignment of optional additional notations. These are as follows:
  - a) Informed Cyber Safety, CyS-I
  - b) Advanced Cyber Safety, CyS-II
  - c) Adaptive Cyber Safety, CyS-III
- 2.4.2 The requirements for each tier/ notation increase progressively from basic level to adaptive level. A brief comparison of the requirements for various cyber safety notations is given in Table 2.4.2. The Ship would be surveyed by IRS for compliance with the requirements of the requested level of cyber safety and the notation would be accordingly based on successful completion of the survey.

Table 2.4.2 Brief Comparison of Requirements for Cyber Safety Notation			
DOMAIN	CyS-I	CyS-II	CyS-III
Governance, policies and procedures	Cyber safety Policy, roles & responsibilities	Internal verification of policies and procedures	Policy and procedures to consider external stake holders
Asset Management	Inventory of essential assets H/w, s/w network, configuration, maintenance	Asset Change, patch management	Inventory of all connected assets
Risk assessment	Identify threats , vulnerabilities	Vulnerability scan results considered	Penetration testing results, new threats considered
Physical and system Access control	Physical assess control, system access controls , Remote access	Bio metric controls, remote session controls	Advanced authentication controls
Network Security	Perimeter defence (firewall)	VLANS, VPN ,IDS,IPS	mobile security , wireless security
System Security Controls	Malware protection	Data security, information protection process	Cryptography
Detection	IDS , event Logs	Anomalies detection , cyber safety centre	Implement security information and event management (SIEM)
Respond and Recovery procedures	Backups, event reporting.	Recovery plan. Communication. Incident Analysis	Carry out forensics, external coordination
Training , awareness and information sharing	Basic awareness, sharing of cyber information through internal mails	Detailed cyber security training, Assimilate cyber safety information from Industry	Expert training on incident monitoring and analysis, sharing of cyber safety information with maritime industries
Cyber safety Process Review	Review after change in asset, process	Periodic review of process, threats, assets	Review on new threats perception, evolving technology

#### (a) Informed Cyber Safety

The Ship is to assess the issues related to cyber safety, cyber risks and have documented policies. Controls and procedures are to be in place, to mitigate risks. On-board senior personnel are to be aware of cyber risks. Cyber information is to be shared in informal manner, except in critical situations. The Ship implements minimum cyber safety practices. The risks and procedures are to be reviewed whenever there is a change in asset.

# (b) Advanced Cyber Safety

The policies and procedures are to be reviewed periodically. Specific training is to be imparted to personnel. Detection and protection logs are to be analyzed. The risks and procedures are to be reviewed periodically. All information is to be shared in a formal manner.

# (c) Adaptive Cyber Safety

Cyber risk management is to be exhibited as a culture including periodic review of its policies and deploy advanced tools for threat detection. There is to be a formal process for sharing of information with external bodies. Personnel are to be well trained and the training/ skill development requirements are to be identified and implemented regularly. A procedure is to be implemented for continual improvement of cyber safety procedures, risks and controls based on evolving technologies and threat perception

2.4.3 If requested by the Owners of the ship which has been assigned Cyber Safe Notation, shore based facilities may also be assessed for Cyber Safety based on the IRS Guidelines on 'Cyber Safety Guidelines for Land Installations'. In such cases, the **CyS** notation would be annotated by a qualifier '+'. The notation would thereby reflect as **CyS-I +**, or **CyS-II+**, or **CyS-III+** as applicable. For a company having a fleet of ships with varying cyber safety notations, the shore based facilities as a minimum have to meet corresponding requirements specified for the highest notation level of a ship in the company fleet classed with IRS and certified for Cyber Safety Notation.

#### 2.4.4 Documentation

- 2.4.4.1 Cyber safety documents (as applicable for each level) broadly covering the following are to be submitted (The details to include both IT and OT systems where applicable):
  - 1. A cyber safety management plan

Following information/details are to be indicated in the document

- Brief description of various safety critical equipment / systems;
- Policies and procedures towards Cyber Safety including scope
- Roles and responsibilities of key personnel;
- Risk acceptance and assessment methodology
- Risk Assessment Report;
- Risk register including risk tolerance and risk management philosophy
- Vulnerability analysis (to include systems which are required for all intended operations of the vessel/shore support facility including systems required for environment safety and human safety, business continuity);
- Process for third party risk assessment (CyS-III only);
- System for sharing cyber safety information.
- Process Review methodology
- 2. Cyber safety Implementation planThe plan is to incorporate following details as applicable

- Operations and Maintenance (O&M) Plan;
- Control system and information system equipment registry;
- Software Registry including registry of software updates;
- Vulnerability test reports, where specified;
- Hardware registry including details of any changes
- Record of cyber incidents and analysis of event logs where applicable
- Details of remote logins.
- Software Configuration Management Plan, Policy and Process;
- Network diagrams for IT and OT systems
- Functional descriptions of vulnerable software and hardware assets
- Interface /integration diagrams of vulnerable assets
- Test procedures and test records for every change in software and hardware assets for both IT and OT systems.
- 2.4.5 Documentation requirements indicated above may be reviewed on the basis of identical installations or commonality across ships. The owner is to provide evidence of verifiable similarity among ships of specific types. Similarity includes not just type design (ships of a series), but also similarity of control system construction and implementation. However, onboard verification of all ship systems would be required for each installation.
- 2.4.6 Cyber system peripherals and network components are to comply with relevant National/International standards. In an existing ship where evidence to such compliance cannot be demonstrated, the installed equipment may be accepted based on functional tests.
- 2.4.7 Compliance requirements for each tier/ level of cyber risk management are detailed in subsequent sections.
- 2.4.8 Each server essential for safety, navigation, communication and control of essential systems are to be powered from two independent sources of power supplies. In addition to the above requirement, the systems are to be powered from UPS with 15 minutes' backup.
- 2.4.9 Depending on criticality of the equipment and the risk analysis, additional enhanced controls as specified in IEC 62443, ISO 27001 standards may be required to be provided to meet higher safety levels.

#### Section 3

# **Informed Cyber Safety**

#### 3.1 General

3.1.1 The requirements to be complied with, for assignment of Informed Cyber Safety (**CyS-I**) notation are indicated in this Section.

#### 3.2 Governance, Polices & Procedures

- 3.2.1 Cyber Safety Policy
- 3.2.1.1 Policies and procedures towards implementation of a cyber-safety management system are to be defined. A Cyber safety policy is to be established, implemented and maintained.
- 3.2.1.2 There is to be a general awareness of cyber risk at senior management level. Senior management at ship level means, Master and Chief Engineer.
- 3.2.2 Ship Cyber Safety Officer
- 3.2.2.1 A Ship Cyber Safety Officer (SCSO) is to be identified and nominated. The main responsibilities of the SCSO are to include implementation of the approved cyber safety program and monitoring the effectiveness of the same. As shore support is important for implementation of Cyber safety on board a vessel, designating a company shore based Cyber security officer is recommended. The Ship Cyber security officer can be supported by Company Cyber security officer for providing on shore support on Cyber safety issues.
- 3.2.3 Guidelines and Standards
- 3.2.3.1 In formulating and implementing the Cyber safety requirements following standards/ guidelines may be referred
  - IMO guidelines on cyber risk management
  - ISO/ IEC 27001 Standard on Information technology Security techniques
  - ISO/ IEC 27032-Information Technology Security Techniques -Guidelines for Cyber security
  - ISO 31000 Risk Management-Principles and Guidelines
  - IEC 62443 series of standards that define procedures for implementing electronically secure Industrial Automation and Control Systems

#### 3.2.4 Internal Context

- 3.2.4.1 Internal context is the environment in which the cyber safety measures aims to achieve its objectives. Internal context can include its approach to governance, its contractual relationships with customers, and its interested parties.
- 3.2.5 Procedures and processes to carry out risk assessment of ship's IT and OT systems are to be documented. The Risk management practices are to be formally approved and documented.
- 3.2.6 Following requirements as applicable are to be defined, documented and implemented towards an effective governance:
  - A business continuity plan in the event of cyber-attack on critical systems;
  - A cyber safety policy for the ship;
  - Clear definition of roles and responsibilities with regard to cyber safety;
  - Legal and regulatory obligations/ requirements with respect to Cyber safety are to be identified;
  - The senior management and employees working on critical cyber systems are to have general awareness on cyber safety;
  - Ship cyber safety officer is to be designated who would be responsible for implementation of cyber safety programme
  - Procedure for monitoring of regulatory requirements and addressing them is to be formulated.

#### 3.3 Asset Management

- 3.3.1 The ship is to identify various processes required for its operations and make a detailed inventory of all information technology (IT) and operational technology (OT) systems.
- 3.3.2 The inventory of asset is to include identification of application software, operating system software and various types of network communications in main and sub systems.
- 3.3.3 Request for asset changes are to be approved and documented.
- 3.3.4 Where the version number/model number of the asset under replacement is different from the installed asset, the configuration of the new asset to meet the desired functional requirements, is to be evaluated prior to installation.
- 3.3.5 Maintenance and repair of organizational assets is performed and logged in a timely manner, with approved and controlled tools
- 3.3.6 Remote maintenance of organizational assets is approved, logged, and performed in a manner that prevents unauthorized access

- 3.3.7 Following requirements are to be documented and implemented as applicable
  - Critical cyber systems (IT and OT) which when attacked can affect its business, vessel/ offshore asset safety and environment are to be identified:
  - All external communication paths to its cyber systems are to be identified and mapped;
  - All networks including network devices in the ship are to be inventoried;
  - Critical areas having sensitive information and appropriate access control measures are to be identified;
  - Systems, loss of which can have impact on critical nature of business undertaken by the ship, are to be identified;
  - Hardware, Software, devices and data are to be prioritized based on their criticality.

#### 3.4 Risk Assessment

- 3.4.1 A detailed risk assessment is to be carried out before implementing normal protection devices such as fire walls, antivirus etc. The risk assessment is to be carried out to assess the safety, environmental effects and business risks due to cyber-attack. The results of risk assessment are to be used to ensure that appropriate measures are selected and the systems are protected in proportion to the risk.
- 3.4.2 The Risk assessment and analysis is to be carried out to arrive at risk value for an identified vulnerable system. ISO 31000 or equivalent standard may be referred for the risk analysis.
- 3.4.3 The risk assessment process is to have methods to prioritize the vulnerabilities. The results of physical, health safety and environment (HSE) and cyber safety risk assessments are to be integrated to arrive at overall risk.
- 3.4.4 Vulnerability assessments of critical systems and potential threats that the ship can face are to be documented. The process involves identification of all systems which when attacked, can result in partial or full compromise of the ship's safety and/ or its impact on environment.
- 3.4.5 A list of typical onboard vulnerable systems on a Ship is indicated below. The list is indicative and exact list would depend on the type of vessel and its operational requirements):
  - Cargo management systems.
  - Bridge systems.
  - Propulsion Control system
  - Machinery Control system
  - Power control systems.
  - Watertight door systems

- Passenger servicing systems
- Fixed or wireless networks connected to the internet installed on board for the benefit of passengers
- Administrative and crew welfare systems
- Communication systems.
- 3.4.6 The vulnerability of each system is to be assessed by considering potential routes for misuse or exploitation including the consequences of attack on vessel safety, personnel, the marine environment and loss of vital data. Consequence analysis is to be carried out for each system in the event of failure, misuse, or exploitation.
- 3.4.7 Following possible sources of vulnerability as minimum, are to be considered during vulnerability assessment:
  - Policies and procedures;
  - Configuration procedures;
  - Maintenance procedures;
  - Software development;
  - Network communication
- 3.4.8 A risk matrix is to be prepared where each threat on a particular system and its consequence on personnel safety, vessel operations, vessel safety and environment safety are identified. Risks may be graded based on the severity of consequences. Ex. High, Medium or low.

#### Guidance note: Risk matrix

- a) Impact value It is a qualitative value assigned to describe the extent of impact to ship when a threat scenario and resulting impact is realized. The impacts can be assigned a number in 1 to 10 or alternatively can be classified as High, medium and low based on the severity of the impact. This value can form the basis for determining which risks are needed to be mitigated immediately. Due to lack of sufficient published risk data on industrial control systems, the qualitative procedures are generally applied.
- b) Depending on the severity of risk; a decision is to be made during risk analysis to accept the risk or mitigate the risk. Risks that are accepted should have little to low impact. Risks that are to be mitigated are those that typically have a medium to high impact on ship. Deferring a risk is not recommended, as it would require a detailed assessment of the consequence. The organization can define the required security level based on the risk assessment. The purpose of defining the security levels should be to identify and implement required level of security controls for a given system, based on risk assessment.
- c) In selecting a technical control for a particular operational technology (OT) system, the effectiveness of the control to deal with attack for the system under consideration is to be ascertained. For effective operation the confidentiality, integrity and availability (CIA) of the information is to be ensured.

- **d)** For IT systems, the order of importance for an information would be confidentiality, integrity and availability. However, for a control system, the order of importance would be availability followed by integrity and confidentiality.
- 3.4.9 Both internal and external threats are to be considered.
- 3.4.10 Cyber incidents are to be classified based on their impact on ship and impact of incidents is to be considered during risk assessment.
- 3.4.11 The ship is to determine and document its risk tolerance as a basis for creation of policy and risk management activities.
- 3.4.12 The risk assessment document, as a minimum, is to address the following requirements:
  - Established risk acceptance criterion;
  - Identification and documentation of consequences of each threat on vulnerable system;
  - Approved and documented risk methodology;
  - Identification of risk priorities based on severity of impact;
  - Risk classification
  - Identify risks which can be mitigated / accepted.

# 3.5 Physical and System Access Control

- 3.5.1 Access control systems are to be implemented to restrict the entry of personnel to areas where critical assets are located. For e.g. propulsion control systems, computer systems for ship shore communication, bridge navigation systems, etc. The physical environment may be monitored for cyber-security events.
- 3.5.2 Selected access control method is to meet the level of security required at that location, as considered in risk assessment methods.
- 3.5.3 The access control may be implemented area wise e.g. where only authorized personnel are allowed to enter the area. This could be implemented through a smart card or bio metric systems which allows only authorized personnel to enter into a work area.
- 3.5.4 The ship is to define procedures and implement system access controls. The access control can be network based where only authorized personnel are given rights to enter or can be system based, where the system allows only a particular user to log in. A combination of both the systems is recommended in line with the risk analysis.
- 3.5.5 The selected control is to be suitable for the type of system i.e. Information Technology (IT) / Operation Technology (OT). Following controls as applicable are to be implemented:

- Barriers to prevent unauthorized access into critical systems;
- The ship is to formulate a policy on removable media;
- Implemented Controls are to be suitable for the type of system i.e information technology or operation technology.
- Safety levels required for systems/ equipment based on risk assessment are to be identified and implemented;
- Physical access control is to be provided in areas where Cyber systems essential for ship operation are installed.
- The administrative controls for system log are to be implemented;
- Measures to ensure Endpoint Security are to be implemented;
- Removable media is protected and its use restricted according to policy;
- Policy to limit the use of external devices e.g. USB devices is to be formulated and implemented;
- The control system is to provide the capability to uniquely identify and authenticate all human users.
- Access accounts are to be role based to manage access to appropriate information or systems for that user's role.
- The allocation of privileged access rights is to be restricted and controlled.

# 3.6 Network Security

- 3.6.1 A Network plan clearly identifying all the network components for each on board IT and OT network is to be submitted.
- 3.6.2 The IT and OT networks are to be protected against unauthorized access from both internal and external sources through implementation of suitable controls. Physical layout of network components is to be considered in implementation of suitable physical, access control as indicated at CI 3.5 of this section.
- 3.6.3 Following requirements as applicable are to be complied with
  - The internet access is not to be directly connected to ship network
  - Users shall only be provided with access to the network and network services that they have been specifically authorized to use
  - Perimeter security is to be provided through suitably configured fire walls. The fire wall configurations is to be in accordance with organization risk management policy.
  - The network is to be monitored to detect cyber incident

#### 3.7 System security controls

3.7.1 The ship is to implement suitable control measures to ensure its servers, control system servers/controllers and end user systems, against unauthorized access.

The ship is to implement following requirements as applicable:

- Servers including operating systems are to be configured in accordance to a baseline security configuration guide
- Anti-malicious software controls (such as anti-virus and anti-spyware)is to be implemented on the servers and end user systems
- A procedure is to be formulated for software updates.
- Email policy measures are to be implemented:
- A maintenance procedure is to be formulated for equipment required for vessel operations.
- Maintenance and breakdown logs are to be maintained.
- Remote maintenance of systems is to be planned and authorized/ approved by the Ship's Cyber Security Officer.

#### 3.8 Detection Procedures

- 3.8.1 The procedure and controls for detecting a Cyber incident is to be defined and implemented. The detected events are to be analyzed.
- 3.8.2 The selected control is to be suitable for the type of system i.e. Information Technology (IT) / Operation Technology (OT).
- 3.8.3 Following controls and procedures are to be implemented as applicable:
  - Roles and responsibilities for detection are to be defined;
  - The physical environment is to be monitored to detect potential cybersecurity events;
  - Malicious event is to be detected
  - Event logs are to be analyzed.

#### 3.9 Response and Recovery Procedures

- 3.9.1 A cyber incident response and backup procedure document is to be prepared. Following requirements are to be complied with, as applicable:
  - Methods are to be established and documented for responding to an incident:
  - Persons responsible for incident response and back-up are to be clearly identified and their roles defined:
  - Each incident is to be recorded and reviewed periodically for lessons learnt:
  - Location of software and hardware required for backups are to be documented and inventoried;
  - Location of back-up storage, authorization for retrieval for backups are to be defined and documented;

- A back-up policy in the event of cyber system being compromised is to be documented along with procedures for implementation. The document is also to indicate the roles and responsibilities of persons involved;
- Procedure for escalating unresolved problems is to be formulated.
- The information security issues in the development, documentation, and updating of a critical infrastructure and key resources protection plan are to be addressed.
- Events are to be reported consistent with established criteria

# 3.10 Training, Awareness and Information sharing

- 3.10.1 Senior management on board, are to be aware of cyber safety issues and sufficient training is to be imparted to all personnel involved with Cyber-Safety.
- 3.10.2 The cyber safety awareness may be increased using following methods but not limited to:
  - Email communications;
  - Newsletters:
  - Videos and DVDs;
  - Websites and webcasts.
- 3.10.3 Following requirements are to be complied with, as applicable, towards an effective Cyber safety awareness:
  - Key senior personnel who would be involved in top level decisions towards cyber safety implementation are to be identified and communicated;
  - Cyber safety training needs relevant to the job are to be identified;
  - Mechanism to capture changes in cyber regulatory policies is to be in place:
  - Cyber information is to be shared in an informal way, except in critical /emergency condition.

#### 3.11 Cyber Safety Process Review

- 3.11.1 Review of the risk assessment and mitigation controls is to be carried out upon any addition of new asset or change in model /make of asset.
- 3.11.2 The revised policies and procedures are to be approved.

# Annex I Guidance for Application of Requirements to IT Systems and Control systems Notation CyS-I

Process / Procedural Requirements	Requirements specific to IT Systems	Requirements specific to Control systems
Governance, Policies & Procedures	•	
<ul> <li>A cyber safety policy for the ship is to be established.</li> </ul>	A set of policies for information security are to be defined, approved by management, documented and communicated to employees and relevant	be performed to understand the safety, operational, environmental in the event
A business continuity plan in the event of		of the ship control system is compromised.
cyber-attack on critical systems is to be approved and documented.	All information security responsibilities are to be defined and allocated.	<ul> <li>The personnel responsible for various ship control systems are to be clearly identified and their responsibilities are to be defined.</li> </ul>
<ul> <li>Operational objectives and activities are to be established, prioritized and communicated to all concerned.</li> </ul>	<ul> <li>A contingency plan is to be developed for the information system which identifies essential missions and business functions and associated contingency requirements.</li> </ul>	The selected risk assessment and analysis approach and methodology is to identify and prioritize risks based upon security threats, vulnerabilities and
<ul> <li>Governance process is to address cyber security risks at high level.</li> </ul>	Provides recovery objectives, restoration priorities, and metrics.	consequences related to their systems
	<ul> <li>Addresses contingency roles, responsibilities.</li> </ul>	<ul> <li>The results of physical, HSE and cyber security risk assessments are to be integrated to understand the assets'</li> </ul>
<ul> <li>Clear definition of roles and responsibilities with regard to cyber safety is to be formulated.</li> </ul>	Where required a person on board is to be identified to assist ship cyber security officer on information system.	All personnel that perform risk management, control system engineering,

- Legal and regulatory obligations/ requirements with respect to Cyber safety are to be identified.
- A suitable risk assessment approach is to be identified.
- The senior management and employees working on critical cyber systems are to have general awareness on cyber safety.
- Ship cyber safety officer is to be designated who would be responsible for implementation of cyber risk management.
- Procedure for monitoring of regulatory requirements and addressing them is to be formulated.

- The selected risk assessment and analysis approach and methodology is to identify and prioritize risks based upon security threats, vulnerabilities and consequences related to their information systems.
- system administration/ maintenance and other tasks related to control system management are to be trained on the security objectives and operations for these tasks.
- Cyber security policies and procedures that deal with Control System risks should be consistent with or extensions of policies created by other risk management systems.
- A contingency plan for the critical control systems is to be developed. The plan is to identify control systems required for essential operations of the vessel and evolve contingencies.
- The contingency plan is to identify restoration objectives and priorities for restoration.
- Where required a person is to be identified to assist the ship cyber safety officer in cyber safety issues.

#### **Asset Management**

- All Cyber physical systems essential for ship propulsion, navigation, safety and business are to be inventoried.
- Ownership of all software assets is to be identified.
- The inventory is to be updated after any asset change.
- Software platforms installed on board for various applications are to be inventoried.
- Ship communication and data flows are to be mapped.
- Resources (e.g., hardware, devices, data, and software) are to be prioritized based on their classification, criticality, and business value.
- Critical areas having sensitive information and appropriate access control measures are to be identified.
- Systems, loss of which can have impact on critical nature of business undertaken by the ship, are to be identified;
- Maintenance and repair of organizational assets is performed and logged in a timely manner, with approved and controlled tools

- All IT systems required for vessel intended operations are to be identified and documented.
- Assets associated with information and information processing facilities are to be identified and inventoried.
- Formal transfer policies, procedures and controls are to be in place to protect the transfer of information through the use of all types of communication facilities.
- Information is to be classified in terms of value, criticality and sensitivity to unauthorised disclosure or modification.
- Vulnerabilities in information systems required for intended operations of the vessel are to be identified.

- All control systems required for vessel propulsion, safety and navigation systems including systems to effectively carry out the intended operation of the vessel are to be inventoried.
- The ship is to identify the various control systems, gather data about the devices to characterize the nature of the security risk. The controls systems and group the devices into logical systems. (Propulsion, navigation etc.)
- Control systems software including their version numbers used for vessel propulsion, safety and navigation systems including systems to effectively carry out the intended operation of the vessel are to be inventoried.
- The control systems are to be prioritised based on their criticality to perform vessel functions. A priority rating may be assigned towards mitigation of risks.
- A detailed vulnerability assessment of all individual cyber controlled control systems is to be carried out.

Remote maintenance of organizational assets is approved, logged, and performed in a manner that prevents unauthorized access  Risk Assessment		<ul> <li>The organization approves, controls, and monitors information system maintenance tools</li> </ul>
Established risk acceptance criterion;     Identification and documentation of consequences of each threat on vulnerable system     Approved and documented risk methodology;     Identification of risk priorities based on severity of impact;     Risk classification;     Identified risks which can be mitigated / accepted.     Threats, both internal and external, are identified and documented     Potential business impacts and likelihoods are identified     Asset vulnerabilities are to be identified and documented      Threats, vulnerabilities, likelihoods, and impacts are used to determine risk     Risk responses are identified and prioritized  Physical & System access control	<ul> <li>The ship:         <ul> <li>Conducts an assessment of risk, including the likelihood and magnitude of harm, from the unauthorized access, use, disclosure, disruption, modification, or destruction of the information system and the information it processes, stores, or transmits;</li> <li>Documents risk assessment results in risk assessment report;</li> <li>Reviews risk assessment results defined frequency</li> </ul> </li> <li>The ship:         <ul> <li>Develops a comprehensive strategy to manage risk to ship operations and assets, individuals associated with the operation and use of information systems;</li> <li>Implements the risk management strategy consistently;</li> </ul> </li> </ul>	<ul> <li>The risk assessment methodology is to include methods for prioritizing detailed vulnerabilities identified in the detailed vulnerability assessment.</li> <li>Control system cyber risks that ship faces are identified and the likelihood and severity of these risks are assessed</li> <li>A detailed risk assessment is to be carried out</li> <li>Risk assessments shall be conducted through all stages of the technology lifecycle including development, implementation, changes and retirement.( for new construction )</li> <li>Reduce risk to and maintain risk at an acceptable level in the CONTROL SYTEM based upon the ship's tolerance for risk.</li> <li>The ship shall determine and document its risk tolerance as a basis for creation of policy and risk management activities.</li> </ul>
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- The ship:
- Develops, approves, and maintains a list of individuals with authorized access to the facility where the information system resides:
- Issues authorization credentials for facility access;
- Reviews the access list detailing authorized facility access by individuals
- Removes individuals from the facility access list when access is no longer required.
- Secure areas shall be protected by appropriate entry controls to ensure that only authorized personnel are allowed access.
- Equipment, information or software shall not be taken off-site without prior authorization.
- Information security requirements for mitigating the risks associated with supplier's access to the organization's assets shall be agreed with the supplier and documented.
- Safety levels required for systems/ equipment based on risk assessment are to be identified and implemented;
- The administrative controls for system log are to be implemented;
- Measures to ensure Endpoint Security are to be implemented:
- Removable media is to be protected and its use restricted according to policy;

- Security perimeters shall be defined and used to protect areas that contain either sensitive or critical information and information
- Secure areas shall be protected by appropriate entry controls to ensure that only authorized personnel are allowed access.
  - Access points such as delivery and loading areas and other points where unauthorized persons could enter the premises shall be controlled and, if possible, isolated from information processing facilities to avoid unauthorized access.
- A formal user registration and deregistration process shall be implemented to enable assignment of access rights. Create, enable, modify, disables, and remove information system accounts in accordance with defined procedures or conditions;
- Conflicting duties and areas of responsibility shall be segregated to reduce opportunities for unauthorized or unintentional modification

- One or more physical security perimeters shall be established to provide barriers to unauthorized access to protected assets.
- Procedures shall be established for monitoring and alarming when physical or environmental security is compromised.
- .
- Access privileges implemented for access accounts shall be established in accordance with the defined authorization security policy
- Any remote login to the control system is to be controlled and is to be authorised by SCSO
- Access accounts should be role based to manage access to appropriate information or systems for that user's role. Safety implications shall be considered when defining roles.

•	Policy to limit the use of external devices	
	e.g. USB devices is to be formulated and	
	implemented;	
•	Email policy measures are to be	
	implemented;	
•	The control system is to provide the	
•	capability to uniquely identify and	
	authenticate all human users.	
•	Access accounts are to be role based to	
•		
	manage access to appropriate information	
	or systems for that user's role.	
•	The allocation of privileged access rights	
	is to be restricted and controlled.	
•	Identities and credentials are managed for	
	authorized devices and users	

# Network Security All networks in the ship are to be inventoried; The ship is to have a policy to maintain network integrity Measures to ensure Perimeter security are

to be implemented;

- All networks serving Information systems are to be inventoried
- Networks shall be managed and controlled to protect information in systems and applications
- All networks serving ship's control system either in standalone mode ( sensor to server network) and or interconnected systems are to be inventorised
- The control system shall provide the capability to monitor and control all methods of access to the control system via untrusted networks.

#### System security controls

- Maintenance and repair of organizational assets is performed and logged in a timely manner, with approved and controlled tools
- Remote maintenance of organizational assets is approved, logged, and performed in a manner that prevents unauthorized access
- Secure areas shall be protected by appropriate entry controls to ensure that only authorized personnel are allowed access.
- Equipment, information or software shall not be taken off-site without prior authorization.
- Information security requirements for mitigating the risks associated with supplier's access to the organization's assets shall be agreed with the supplier and documented.
- Using clearly defined criteria, proposed changes to Control system shall be reviewed for their potential impact to HSE risks and cyber security risks.
  - The control system shall provide the capability to be configured according to recommended network and security configurations as described in guidelines provided by the control system supplier.
- All equipment assets, including auxiliary environmental equipment, shall be properly maintained to ensure proper operation.
- The organization approves, controls, and monitors information system maintenance tools
- Detection and prevention controls to protect against malware at server and end user level;

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#### **Detection Procedures**

- Barriers to prevent unauthorized access into critical systems;
- The ship is to formulate a policy on removable media;
- Intrusion preventions systems (fire walls etc.);
- Procedures for accessing systems;
- Controls implemented for the systems (IT and OT) are to be suitable.
- A baseline configuration of information technology/control systems is created and maintained

- Procedures shall be implemented to control the installation of software on operational systems.
- Rules governing the installation of software by users shall be established and implemented.
- When operating platforms are changed, business critical applications shall be reviewed and tested to ensure there is no adverse impact on organizational operations or security.
- Modifications to software packages shall be discouraged, limited to necessary changes and all changes shall be strictly controlled.
- The organization develops, documents, and maintains under configuration control, a current baseline configuration of the information system.

- Using clearly defined criteria, proposed changes to control system shall be reviewed for their potential impact to HSE risks and cyber security risks by individuals having necessary technical knowledge about the operation and the Control systems.
- The control system shall provide the capability to be configured according to recommended network and security configurations as described in guidelines provided by the control system supplier.
- The control system shall provide an interface to the currently deployed network and security configuration settings.

A change management system for the Control system environment shall be developed and implemented. The change management process shall follow separation of duty principles to avoid conflicts of interest.

# Training, awareness & information sharing

- Key senior personnel who would be involved in top level decisions towards cyber safety implementation are to be identified and communicated;
- Cyber safety training needs relevant to the job are to be identified;
- All personnel using information systems shall be trained initially and periodically thereafter in the correct security procedures and the correct use of information processing facilities
- All personnel that perform risk management, control systems engineering, system administration/maintenance and other tasks that impact the control system

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<ul> <li>Mechanism to capture changes in cyber regulatory policies is to be in place</li> <li>Cyber information is to be shared in an informal way, except in critical /emergency condition.</li> <li>All users are informed and trained</li> <li>Privileged users understand roles &amp; responsibilities</li> <li>Senior executives understand roles &amp; responsibilities</li> </ul>	All information security responsibilities shall be defined and allocated.	management system are to be trained on the security objectives and industrial operations for these tasks.
Response and Recovery Procedures		
<ul> <li>Methods are to be established and documented for responding to an incident;</li> <li>Persons responsible for incident response and back-up are to be clearly identified and their roles defined;</li> <li>Each incident is to be recorded and reviewed periodically for lessons learnt;</li> <li>Location of software and hardware required for backups are to be documented and inventoried;</li> <li>Location of back-up storage, authorization for retrieval for backups are to be defined and documented;</li> <li>A back-up policy in the event of cyber system being compromised is to be documented along with procedures for implementation. The document is also to indicate the roles and responsibilities of persons involved;</li> <li>The information security issues in the development, documentation, and</li> </ul>	<ul> <li>All information security responsibilities shall be defined and allocated.</li> <li>Appropriate contacts with relevant authorities shall be maintained.</li> <li>Information security events shall be reported through appropriate management channels as quickly as possible.</li> <li>The ship Develops a contingency plan for the information system that:         <ul> <li>Identifies essential missions and business functions and associated contingency requirements;</li> <li>Provides recovery objectives, restoration priorities, and metrics;</li> <li>Addresses contingency roles, responsibilities, assigned</li> </ul> </li> </ul>	<ul> <li>The incident response plan shall be communicated to all appropriate organizations.</li> <li>The organization should establish a reporting procedure to communicate unusual activities and events that may actually be cyber security incidents.</li> <li>The organization should report cyber security incidents in a timely manner.</li> <li>The details of an identified incident shall be documented to record the incident, the response, the lessons learned, and any actions taken to modify the CSMS in light of this incident.</li> </ul>

development,

documentation,

updating of a critical infrastructure and key resources protection plan are to be addressed.

- Personnel are to know their roles and order of operations when a response is needed
- Events are to be reported consistent with established criteria
- Recovery plan is to be executed during or after an event

individuals with contact information;

- Addresses maintaining essential missions and business functions despite an information system disruption, compromise, or failure;
- Is approved by authorised personnel
- Reviews the contingency plan for the information system [Assignment: organization-defined frequency];
- Updates the contingency plan to address changes to the organization, information system, or environment of operation and problems encountered during contingency plan implementation, execution, or testing;
- Protects the contingency plan from unauthorized disclosure and modification.

# Section 4

# **Advanced Cyber Safety**

#### 4.1 General

4.1.1 The requirements to be complied for assignment of Advanced Cyber Safety (**CyS-II**) notation are indicated in this Section. These are to be complied with, in addition to the requirements for assignment of **CyS-I** notation.

#### 4.2 Governance, Policies and Procedures

- 4.2.1 The policies and procedures are to be reviewed periodically and the revised approved policies are to be communicated to all concerned. The review periodicity is to be defined.
- 4.2.2 Procedures are to be established and reviewed with respect to the addition, removal and disposal of all assets.
- 4.2.3 The implemented controls are to be verified towards compliance to requirements indicated in this section. The results of verification are to be considered during review of policies and procedures.

# 4.3 Asset Management

- 4.3.1 The asset registry is to be reviewed and updated with every
  - change in operation area;
  - change of flag;
  - change of class;
  - changes in its IT or OT systems
- 4.3.2 The ship is to formulate a procedure for patch management. Patch management tasks include maintaining current knowledge of available patches, identify patches appropriate for particular systems and ensure installation of patches in accordance with manufacturer recommendations. The updated software is to be tested and the asset registry is to be updated.
- 4.3.3 Asset replacements are to be verified with base line configurations.
- 4.3.4 Following requirements are to be complied with as applicable:
  - Replaced assets are to be verified with base line configurations;
  - Asset changes are to be managed;
  - Assets are to be prioritized;
  - The asset inventory is to be current.

 Firmware is to be updated as per manufacturer recommendations and updated asset is to be tested. When the asset forms a part of an integrated system, then the complete integrated system is to be tested,

#### 4.4 Risk Assessment

- 4.4.1 Internal threat information, detected and analyzed by the detection process, are to be considered in the risk assessment.
- 4.4.2 A vulnerability scan is to be performed on IT systems. For carrying out vulnerability testing of OT systems, manufacturer consent is to be obtained and is advised to be carried out during berthing. The results of above tests and information received from external sources on known vulnerability are to be considered during risk assessment.
- 4.4.3 Documented and approved Procedures and processes to carry out risk assessment and the controls implemented towards risk mitigation of ship's IT and OT systems are to be reviewed and updated as required
  - Risks indicators and threats are to be regularly reviewed and updated where found necessary;
  - Any new identified threats are to be documented and risk analysis is to be carried out;
  - Each cyber safety related incident is to be recorded and reviewed periodically for lessons learnt;
  - Information about technical vulnerabilities of information systems being used are to be obtained in a timely fashion, the ship's exposure to such vulnerabilities is to be evaluated and appropriate measures taken to address the associated risk;
  - Periodic reviews of risk management process for IT and OT systems are to be carried out. The document is to define the periodicity of review.
  - Risk responses are to be identified and prioritized;
  - Methods are to be formulated and implemented to assess and address data integrity risks;
  - Consequences of accepted and residual risks are to be reviewed periodically;

# 4.5 Physical and System Access control

- 4.5.1 Access control measures are to be reviewed periodically. Detected access breach incidents are to be considered in review.
- 4.5.2 Suitable measures are to be identified and implemented to address the Identified issues.
- 4.5.3 Base line authentication procedures for remote users is to be implemented.

4.5.4 The ship is to area specific system authorization. Advanced controls exio metric controls are recommended towards physical access control

# 4.6 Network Security

- 4.6.1 In addition to perimeter security and creation of Demilitarised Zone (DMZs), the network security is to be augmented by provision of VPNs and VLANs.
- 4.6.2 Formal transfer policies, procedures and controls are to be in place to protect the transfer of information through the use of all types of communication facilities.
- 4.6.3 The control system is to provide the capability to deny external network traffic by default and allow network traffic by exception.
- 4.6.4 Communication and control networks are to be protected.
- 4.6.5 The ship is to implement a suitable security monitoring method and a procedure to determine the impact of events is to be established. Following methods may be used as applicable:

**Intrusion Detection Systems** (IDS) based on signature matching algorithms. The systems can be network based or specific to one equipment.

- Network based intrusion detection is to identify unauthorized, illicit, and anomalous behavior based solely on network traffic. The role of a network IDS is passive, only gathering, identifying, logging and alerting.
- Host based intrusion detection system (HIDS), is to identify unauthorized, illicit and anomalous behavior on a specific device The role of a host IDS is passive, only gathering, identifying, logging, and alerting.
- Physical intrusion detection is the act of identifying threats to physical systems. Physical intrusion detection systems may act as prevention systems. Examples of Physical intrusion detections may be
  - Security Guards
  - Security Cameras
  - Access Control Systems (Card, Biometric)
  - Motion Sensors
- 4.6.6 Intrusion prevention has the same process of gathering and identifying data and behavior, with the added ability to block (prevent) the activity. This can be implemented with Network, Host, or Physical intrusion detection systems.
- 4.6.7 Following requirements are to be complied with as applicable:
  - Procedures are to be in place to assess the requirements of detection process when any new system is added/ replaced;

- Process for various types of detection methods based on criticality and vulnerability of the systems are identified by the ship;
- Incident thresholds are to be established.
- The ship is to have a policy to maintain network integrity;

# 4.7 System Security Controls

# **Data security**

- 4.7.1 The ship is to implement suitable controls to ensure data security.
- 4.7.2 Each time data is replicated or transferred, it is to remain intact and unaltered between updates.
- 4.7.3 Error checking methods and validation procedures are to ensure the integrity of data that is transferred or reproduced without the intention of alteration.
- 4.7.4 Data integrity may be compromised in a number of ways:
  - Human error, whether malicious or unintentional;
  - Transfer errors, including unintended alterations or data compromise during transfer from one device to another;
  - Bugs, viruses/ malware, hacking and other cyber threats;
  - Compromised hardware, such as a device or disk crash;
  - Physical compromise to devices.
- 4.7.5 Data security is one of several measures which can be employed to maintain data integrity, as unauthorized access to sensitive data can lead to corruption or modification of records and data loss.
- 4.7.6 Following requirements are to be complied with as applicable, towards ensuring data security:
  - Policies and procedures for management of information data in accordance with its defined risk strategy are to be developed;
  - Procedures to store confidential data and protect it from unauthorized access are to be developed;
  - Back-up procedures for critical data are to be identified;
  - Procedures to protect data in transit and data at rest are to be developed and implemented;
  - The control system is to provide the capability to protect integrity of sessions and is to reject any usage of invalid session IDs;
  - Procedures are to be implemented to control the installation of software on operational systems;
  - Detection, prevention and recovery controls to protect against malware are to be implemented.

# **Information Protection process**

- 4.7.7 The processes and procedures for information protection are to be established.
- 4.7.8 Security policies clearly identifying the purpose, scope, roles, responsibilities and coordination are to be established.
- 4.7.9 Following requirements are to be complied with, as applicable:
  - A baseline configuration for IT systems is to be defined;
  - A baseline configuration for OT systems is to be defined;
  - A system development life cycle to manage systems is to be implemented;
  - Configuration change control process is to be established;
  - Systems backup are to be taken at clearly defined back up period.
     Procedure for testing the backs ups is to be established;
  - The physical operating environment for various IT and OT assets are to be established and documented;
  - Process and procedure for destruction of data is to be clearly defined;
  - A process to continually improve the protection process is to be available:
  - Incident response plans are to be established;
  - Incident recovery plans are to be established;
  - Disaster recovery plans are to be established;
  - Procedures and processes for testing response and recovery plans are to be available;
  - Practices to include cyber safety issues in human resources practices e.g. personnel screening are to be established;
  - Vulnerability management plan is to be established and implemented;
  - Access to systems and assets is to be controlled, incorporating the principle of least functionality

#### 4.8 Detection Procedures

#### **Anomalies and events**

- 4.8.1 Advanced threat Detection techniques ex. Anomaly Detection (AD) and Network Behavior Anomaly Detection (NBAD) are to be implemented for threat detection..
- 4.8.2 Network Behavior Anomaly Detection (NBAD) approach may be used to network security threat detection. NBAD is the continuous monitoring of a network for unusual events or trends.

- 4.8.3 An NBAD program is to track critical network characteristics in real time and generate an alarm if a strange event or trend is detected that could indicate the presence of a threat. Large-scale examples of such characteristics may include traffic volume, high bandwidth use etc.
- 4.8.4 NBAD solutions may also be used to monitor the behavior of individual network subscribers. NBAD is to be used in addition to conventional firewalls and applications for the detection of malware.
- 4.8.5 A cyber safety center is to be setup in a suitable location from where all the cyber safety issues, monitoring of various cyber safety parameters, access control, business continuity, disaster management can be supervised/controlled by suitable designated person
- 4.8.6 The cyber safety centre may be supported by shore based security operations centre. In such cases the logs generated by the ship are to be forwarded to the SOC for analysis and for further instructions/advice to ship. The SOC may act as centralised nodal point for fleet of ships to address cyber issues.
- 4.8.7 Following requirements for threat detection are to be complied with, as applicable:
  - Procedures and controls are to be defined and implemented to detect and analyze anomalous activities in timely manner;
  - Procedure to analyze the behavior of individual network traffic to form a base line is to be defined;
  - Potential impacts of detected anomalies are to be identified;
  - All IT and OT systems are to be monitored at regular intervals for unusual activities and breaches:
  - Procedures for communication and immediate action when an anomaly is detected are to be formulated;
  - Implementation of detection process such as fire walls, intrusion detection and prevention systems to identify threats;
  - Periodically evaluate overall security management system to ensure the security objectives are met and detection processes are continuously improved;
  - Investigation of notifications from detection systems is to be undertaken

## 4.9 Response and Recovery procedures

## **Response Procedures**

- 4.9.1 Processes and procedures to identify and respond to threats are to be defined and documented.
- 4.9.2 The methodology of handling IT/ OT cyber incidents are to be defined.

- 4.9.3 Following requirements are to be complied with as applicable:
  - The ship is to have Cyber Safety Response Team (CSRT) to deal with all types of cyber threats;
  - The rules, roles and responsibilities of the CSRT are to be clearly defined;
  - The ship is to have procedures and methods to regularly monitor and update its response plans;
  - Process for early warning system and means to communicate are to be clearly defined.

## **Recovery Procedures**

- 4.9.4 Effective recovery planning is a critical component of a ship/s preparedness for cyber event. Recovery planning is to enable participants to understand system dependencies, critical personnel identities such as crisis management and incident management roles, arrangements for alternate communication channels, alternate services, alternate facilities etc.
- 4.9.5 The planning and documentation for recovering from a cyber-security event is to be in place before the cyber event occurs.
- 4.9.6 Following requirements are to be complied with, as applicable:
  - The ship has formulated and documented well defined recovery and back up procedures;
  - Critical systems and data which need to be recovered in the event of cyber-attack are to be identified;
  - Location of back up storage, authorization for retrieval for backups are to be defined and documented;
  - Personnel, teams who are responsible for recovery are to be identified:
  - Procedures are to be formulated to train personnel in backup and recovery process;

Procedures for dealing with the loss or theft of unencrypted backup tapes that contain proprietary or sensitive information are to be formulated

#### Communication

- 4.9.7 The type of communication required is to be defined by the type of incident and its potential impact.
- 4.9.8 Communication control (both internal and external) is to ensure that right information is communicated at the right moment by the right senders to the right receivers. Controls are to address communication openness and protection.

- 4.9.9 A list of potential stakeholders is to be prepared and procedures are to be defined to ensure that the right contact information is available for effective communication.
- 4.9.10 The ship has to identify alternative secure communication channels and the process to be followed after a cyber-incident.
- 4.9.11 When an actual cyber safety incident occurs, the cyber safety incident response team is to immediately draw up a concrete communication plan for the specific incident. Effective procedures towards the same are to be documented.
- 4.9.12 Following requirements are to be complied with as applicable:
  - All the internal stake holders who need to be communicated with, in an emergency, are to be identified;
  - Ways of communications for internal stake holders are to be clearly defined;
  - Information required to be communicated to every person is to be clearly defined:
  - All the external stake holders who are required to be communicated in emergency are to be identified;
  - Mode of communication to external stakeholders is to be defined;
  - Extent of information which needs to be communicated is to be defined;
  - Any specific authorization required before communicating sensitive information is to be established;
  - Communication to media is to be defined i.e. what to communicate and who would communicate;
  - Redundant communication paths, in the event of loss of primary communication path are to be identified.
  - The ship is to have a documented contingency plan.

## 4.10 Training, awareness and information sharing

- 4.10.1 The security of process control systems is to be improved by increasing awareness, improving skills and techniques
- 4.10.2 Cyber safety awareness programs are to provide insights into threats and risks to various control systems including the technical and procedural solutions that can be deployed to prevent cyber safety attacks from succeeding.
- 4.10.3 The training is to cover a wide technical area, ranging from IT skills to process control skills. Organizations are to develop customized training frameworks to ensure that personnel have the appropriate skills and knowledge to perform their jobs securely.
- 4.10.4 A training framework is to be developed that covers training for the key personnel, detailing the level of understanding of an organization's

vulnerabilities, the information and resources that can be accessed to share good practices and approved mitigation measures.

- 4.10.5 Following requirements are to be complied with, as applicable:
  - Process to update its senior management on impact of cyber risks on legal and business aspects are to be defined;
  - A formal process to identify the training need by the line manager is to be in place;
  - Provision is to be made for subject matter external experts for training;
  - Training requirements, that address internal threats, lessons learnt and external cyber information are to be defined;
  - Specific programs to train its employees on Operation technology and Information technology are to be established;
  - Effective communication of updated information on cyber safety is made to its employees through various communication media. For e.g. emails, seminars, workshops, etc.
  - Procedures to implement preventive maintenance routines such as antivirus and anti-malware, patching, backups, and incidence-response planning and testing; are to be covered as part of training.

# 4.11 Cyber Safety Process Review

- 4.11.1 The cyber safety technical controls and procedures are to be reviewed periodically. The periodicity level is to be defined,
- 4.11.2 The threat information results received from the analysis of detected threats, is to be considered in the review process.
- 4.11.3 Threat information from similar industries received from various forums is to be considered in risk analysis.

Annex II

Guidance for Application of Requirements to IT systems and Control systems

Additional aspects for Notation CyS-II

Process / Procedural requirements	Requirements specific to IT systems	Requirements specific to Control systems
Risk Assessment		
<ul> <li>Risks indicators and threats are to be regularly reviewed and updated where found necessary;</li> <li>Threat and vulnerability information is received from information sharing forums and sources</li> <li>Any new identified threats are to be documented and risk analysis is to be carried out;</li> <li>Each cyber safety related incident is to be recorded and reviewed periodically for lessons learnt;</li> <li>Risk responses are to be identified and prioritized;</li> <li>Methods are to be formulated and implemented to assess and address data integrity risks;</li> <li>Consequences of accepted and residual risks are to be reviewed periodically;</li> <li>Results of Vulnerability scans are to be performed and results are to be used in risk assessment;</li> <li>A security policy is established, legal and regulatory requirements regarding cyber security are understood and managed;</li> </ul>	<ul> <li>Vulnerability tests are to be conducted from external to ship network and internal ship network zones.</li> <li>Appropriate contacts with special interest groups or other specialist security forums and professional associations P be maintained.</li> </ul>	<ul> <li>Vulnerability tests are to be conducted for internal ship control system network zones and also from external network when control system has provision for remote connection.</li> <li>A Set of control system cyber risks are to be identified that ship faces and assess the likelihood and severity of these risks.</li> <li>The Ship is to conduct a detailed risk assessment incorporating the vulnerabilities identified in the detailed vulnerability assessment.</li> <li>Risk assessments are to be conducted through all stages of the technology lifecycle including development, implementation, changes and retirement.</li> </ul>

<ul> <li>Information about technical vulnerabilities of information systems being used are to be obtained in a timely fashion, the ship's exposure to such vulnerabilities is to be evaluated and appropriate measures taken to address the associated risk;</li> <li>Periodic reviews of risk management process for IT and OT systems are to be carried out. The document is to define the periodicity of review.</li> </ul>		
Training , awareness and Information sharing		
<ul> <li>Process to update its senior management on impact of cyber risks on legal and business aspects are to be defined;</li> <li>A formal process to identify the training by the line manager is to be in place;</li> <li>Provision is to be made for subject matter external experts for training;</li> <li>Training requirements, that address internal threats, lessons learnt and external cyber information are to be defined;</li> <li>Specific programs to train its employees on Operation technology and Information technology are to be established;</li> <li>Effective communication of updated information on cyber safety is made to its employees through various</li> </ul>	<ul> <li>All personnel are to be trained initially and periodically thereafter in the correct security procedures and the correct use of information processing facilities.</li> <li>Provision for training the ship staff by the IT system manufacturer is to be implemented. The effectiveness of training is to be ascertained.</li> </ul>	<ul> <li>The Ship is to provide role-based security training to personnel with assigned security roles and responsibilities:</li> <li>Training on control systems is to be carried out Before authorizing access to the system or performing assigned duties or When required by system changes</li> <li>The ship shall have program to train its personnel on recent developments on control and automation systems.</li> <li>Provision for training the ship staff by the control system manufacturer is to be implemented. The effectiveness of training is to be ascertained.</li> </ul>

communication media. For e.g. Emails, seminars, workshops, etc.  • Procedures to implement preventive maintenance routines such as anti-virus and anti-malware, patching, backups, and incidence-response planning and testing; are to be covered as part of training.		
System security Controls Data Security		
<ul> <li>Policies and procedures for management of information data in accordance with its defined risk strategy are to be developed;</li> <li>Procedures to store confidential data and protect it from unauthorized access are to be developed;</li> <li>Back-up procedures for critical data are to be identified;</li> <li>Procedures to protect data in transit and data at rest are to be developed and implemented;</li> <li>The control system is to provide the capability to protect integrity of sessions and is to reject any usage of invalid session IDs;</li> <li>Procedures are to be implemented to control the installation of software on operational systems;</li> </ul>	<ul> <li>Procedures for handling assets are to be developed and implemented in accordance with the information classification scheme</li> <li>Networks are to be managed and controlled to protect information in systems and applications.</li> <li>Formal transfer policies, procedures and controls is to be in place to protect the transfer of information through the use of all types.</li> <li>Information involved in electronic messaging is to be appropriately protected.</li> </ul>	<ul> <li>The control system is to provide the capability to protect the confidentiality of information for which explicit read authorization is supported, whether at rest or in transit.</li> <li>The control system is to provide the capability to purge all information for which explicit read authorization is supported from components to be released from active service and/or decommissioned.</li> <li>The control system is to provide the capability to detect, record, report and protect against unauthorized changes to software and information at rest</li> </ul>
Detection, prevention and recovery controls to protect against malware are to be implemented.	<ul> <li>Information involved in application service transactions is to be protected to prevent incomplete transmission, mis-routing, unauthorized message alteration, unauthorized disclosure, unauthorized</li> </ul>	<ul> <li>The control system is to provide the capability to employ cryptographic mechanisms to recognize changes to information during communication.</li> </ul>

message duplication or replay. Backup copies of information, software and system images are to be taken and tested regularly in accordance with an agreed backup policy.

- Conflicting duties and areas of responsibility is to be segregated to reduce opportunities for unauthorized or unintentional modification or misuse of the Ship's assets.
- Procedures for handling assets is to be developed and implemented in accordance with the information classification scheme adopted by the Ship.
- Users are to be provided with access to the network and network services that they have been specifically authorized to use.
- An access control policy is to be established, documented and reviewed based on business and information security requirements.
- The allocation and use of privileged access rights are to be restricted and controlled.

- The control system is to provide the capability to deny network traffic by default and allow network traffic by exception (also termed deny all, permit by exception).
- The control system is to provide the capability to support verification of the intended operation of security functions and report when anomalies are discovered during operation and or scheduled maintenance.

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	<ul> <li>Procedures are to be implemented to control the installation of software on operational systems.</li> <li>Groups of information services, users and information systems is to be segregated on networks.</li> </ul>	
Network security		
<ul> <li>In addition to perimeter security and creation of Demilitarised Zone (DMZs), the network security is to be augmented by provision of VPNs and VLANs.</li> <li>Formal transfer policies, procedures and controls are to be in place to protect the transfer of information through the use of all types of communication facilities.</li> <li>The control system is to provide the capability to deny network traffic by default and allow network traffic by exception.</li> <li>Communication and control networks are to be protected.</li> </ul>	<ul> <li>The allocation and use of privileged access rights is to be restricted and controlled</li> <li>Networks are to be managed and controlled to protect information in systems and applications</li> <li>Users are to be provided with access to the information system network and network services that they have been specifically authorized to use.</li> </ul>	<ul> <li>Users are to be provided with access to the control system network and network services that they have been specifically authorized to use.</li> <li>The control system is to provide the capability to protect the integrity of transmitted information</li> <li>The control system is to provide the capability to protect the integrity of sessions. The control system is to reject any usage of invalid session IDs</li> <li>Group and separate key CS devices into zones with common security levels in order to manage security risks and to achieve a desired target security level for each zone.</li> </ul>
System security Control Information protection		
<ul> <li>A baseline configuration for IT systems is to be defined;</li> <li>A baseline configuration for OT systems is to be defined;</li> </ul>	<ul> <li>Changes to, business processes, information processing facilities and systems that affect information security is to be controlled.</li> </ul>	<ul> <li>Using clearly defined criteria, proposed changes to CS is to be reviewed for their potential impact to HSE risks and cyber security.</li> </ul>

- Configuration change control process is to be established:
- Systems backup are to be taken at clearly defined back up period. Procedure for testing the backs ups is to be established;
- The physical operating environment for various IT and OT assets are to be established and documented;
- Process and procedure for destruction of data is to be clearly defined;
- A process to continually improve the protection process is to be available;
- Incident response plans are to be established;
- Incident recovery plans are to be established;
- Disaster recovery plans are to be established:
- Procedures and processes for testing response and recovery plans are to be available;
- Practices to include cyber safety issues in human resources practices e.g. personnel screening are to be established;
- Vulnerability management plan is to be established and implemented;
- Access to systems and assets is to be controlled, incorporating the principle of least functionality.

- Rules governing the installation of software by users are to be established and implemented
- When operating platforms are changed, business critical applications are to be reviewed and tested to ensure there is no adverse impact on operations or security.
- Backup copies of information, software and system images is to be taken and tested regularly in accordance with an agreed backup policy.
- The Ship is to establish, document, implement and maintain processes, procedures and controls to ensure the required level of continuity for information security during an adverse situation.
- Equipment is to be sited and protected to reduce the risks from environmental threats and hazards, and opportunities for unauthorized access.
- Procedures for handling assets are to be developed and implemented in accordance with the information classification scheme adopted by the Ship.
- Procedures are to be implemented for the management of removable media in

- A change management system for the CS environment is to be developed and implemented. Ship is to follow separation of duty principles to avoid conflicts of interest.
- The control system is to provide the capability to prevent unauthorized and unintended information transfer via volatile shared memory resources.
- Security policies and procedures that address both physical and cyber security in the protection of assets are to be established.
- The identity and location of critical files and the ability to conduct backups of user-level and system-level information (including system state information) is to be supported by the control system without affecting normal plant operations.
- The control system is to provide the capability to recover and reconstitute to a known secure state after a disruption or failure.
- A procedure for backing up and restoring computer systems and protecting backup copies is to be established, used, and verified by appropriate testing.

	<ul> <li>accordance with the classification scheme adopted by the Ship</li> <li>The use of utility programs that might be capable of overriding system and application controls is to be restricted and controlled</li> <li>The information system enforces approved authorizations for controlling the flow of information within the system and between interconnected systems based on defined information flow control policies].</li> </ul>	<ul> <li>The control system is to provide the capability to be configured according to recommended network and security configurations.</li> <li>The control system is to provide an interface to the currently deployed network and security configuration settings.</li> <li>The control system is to provide the capability to employ cryptographic mechanisms to recognize changes to information during communication.</li> <li>On all interfaces, the control system is to provide the capability to enforce authorizations assigned to all users (humans, software processes and devices) for controlling use of the control system to support segregation of duties and least privilege</li> </ul>
Detection Procedures		
<ul> <li>Procedures and controls are to be defined and implemented to detect and analyze anomalous activities in timely manner;</li> <li>Procedure to analyze the behavior of individual network traffic to form a base line is to be defined;</li> <li>Potential impacts of detected anomalies are to be identified;</li> </ul>	<ul> <li>The ship is to establish a list of triggers with set thresholds, which would result in a review of related elements of the Control system management. These triggers include at a minimum: occurrence of serious security incidents, legal and regulatory changes,</li> <li>Changes in risk and major changes to the Control system.</li> </ul>	The control system is to provide the capability to generate audit records relevant to security for the following categories: access control, request errors, operating system events, control system events, backup and restore events, configuration changes, potential reconnaissance

- All IT and OT systems are to be monitored at regular intervals for unusual activities and breaches;
- Procedures for communication and immediate action when an anomaly is detected are to be formulated;
- Implementation of detection process such as fire walls, intrusion detection and prevention systems to identify threats;
- Periodically evaluate overall security management system to ensure the security objectives are met and detection processes are continuously improved;
- Investigation of notifications from detection systems is to be undertaken
- Detected events are analyzed to understand attack targets and methods

- The thresholds should be based on the defined risk tolerance.
- Management responsibilities and procedures are to be established to ensure a quick, effective and orderly response to information security incidents.
- Individual audit records is to include the timestamp, source (originating device, software process or human user account), category, type, event ID and event result.
- The control system P allocate sufficient audit record storage capacity according to commonly recognized recommendations for log management and system configuration.
- The control system is to provide the capability for authorized humans and/or tools to access audit logs on a read-only basis.
- The control system is to provide the capability to continuously monitor all security mechanism performance using commonly accepted security industry practices and recommendations to detect, characterize and report security breaches in a timely manner.
- The details of an identified incident is to be documented to record the incident, the response, the lessons learned, and any actions taken to modify the control system management system light of this incident.

**Detection procedures** 

Event monitoring		
<ul> <li>the detection process is to be regularly updated and tested in line with latest technology;</li> <li>procedures are to be in place to assess the requirements of detection process when any new system is added/ replaced;</li> <li>Process for various types of detection methods based on criticality and vulnerability of the systems are identified by the ship;</li> <li>Incident thresholds are to be established.</li> <li>Event data are aggregated and correlated from multiple sources and sensors</li> <li>Impact of events is determined</li> <li>The network is monitored to detect potential cyber security events</li> </ul>	Information security events are to be assessed	The Ship is to identify the risk and vulnerability reassessment frequency as well as any reassessment triggering criteria based on technology, Ship, or industrial operation changes.
Detection procedures  Cyber safety center		
Following activities in general are to be carried out at the centre     The network is monitored to detect potential cybersecurity events     Personnel activity is monitored to detect potential cybersecurity events     Monitoring for unauthorized personnel, connections, devices, and software is performed	<ul> <li>Information about technical vulnerabilities of information systems being used is to be obtained in a timely fashion, the Ship's exposure to such vulnerabilities evaluated and appropriate measures taken to address the associated risk</li> <li>Event logs recording user activities, exceptions, faults and information security events are to be produced, kept and regularly reviewed.</li> </ul>	The control system is to provide the capability to continuously monitor all security mechanism performance using commonly accepted security industry practices and recommendations to detect, characterize and report security breaches in a timely manner.

<ul> <li>Vulnerability scans are performed</li> </ul>	The Ship develops a continuous	
	monitoring strategy and implements a	
	continuous monitoring program that	
	includes:	
	Establishment of defined metrics to be     manitored as par defined frequency.	
	monitored as per defined frequency	
	Ongoing security control assessments in	
	accordance with the Ship continuous	
	monitoring strategy;	
	Ongoing security status monitoring of	
	Ship-defined metrics in accordance with	
	the continuous monitoring strategy;  Correlation and analysis of security-	
	related information generated by	
	assessments and monitoring;	
	Response actions to address results of	
	the analysis of security-related	
	information; and	
	Reporting the security status to defined	
	personnel	

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The ship is to have Cyber Safety Response Team (CSRT) to deal with all types of cyber threats;     The rules and responsibilities of the CSRT are to be clearly defined;     The ship is to have procedures and methods to regularly monitor and update its response plans;     Process for early warning system and means to communicate are to be clearly defined.     Notifications from detection systems are investigated	<ul> <li>Information security incidents are to be responded to in accordance with the documented procedures.</li> <li>The Ship establishes an integrated team of forensic/malicious code analysts, tool developers, and real-time operations personnel.</li> <li>Knowledge gained from analysing and resolving information security incidents are to be used to reduce the likelihood or impact of future incidents.</li> <li>Event logs recording user activities, exceptions, faults and information security events are to be produced, kept and regularly reviewed.</li> <li>Information security events are to be assessed</li> </ul>	<ul> <li>The Ship is to implement an incident response plan that identifies responsible personnel and defines actions to be performed by designated individuals.</li> <li>If an incident is identified, the Ship is to promptly respond in accordance with the established procedures.</li> <li>The Ship should have procedures in place to identify failed and successful cyber security breaches.</li> </ul>
Communication		
<ul> <li>All the internal stake holders who need to be communicated with, in an emergency, are to be identified;</li> <li>Ways of communications for internal stake holders are to be clearly defined;</li> <li>Information required to be communicated to every person is to be clearly defined;</li> <li>All the external stake holders who are required to be communicated in emergency are to be identified;</li> </ul>		

<ul> <li>Mode of communication to external stakeholders is to be defined;</li> <li>Extent of information which needs to be communicated is to be defined;</li> <li>Any specific authorization required before communicating sensitive information is to be established;</li> <li>Communication to media is to be defined i.e. what to communicate and who would communicate;</li> <li>Redundant communication paths, in the event of loss of primary communication path are to be identified.</li> </ul>		
<ul> <li>The ship has to formulate and document a well defined recovery and back up procedures;</li> <li>Critical systems and data which need to be recovered in the event of cyber-attack are to be identified;</li> <li>Location of back up storage, authorization for retrieval for backups are to be defined and documented;</li> <li>Personnel, teams who are responsible for recovery are to be identified;</li> <li>Procedures are to be formulated to train personnel in backup and recovery process;</li> <li>Procedures for dealing with the loss or theft of unencrypted backup tapes that contain proprietary or sensitive information are to be formulated;</li> </ul>	<ul> <li>The Ship:</li> <li>Implements an incident handling capability for security incidents that includes preparation, detection and analysis, containment, eradication, and recovery;</li> <li>Coordinates incident handling activities with contingency planning activities; and</li> <li>Incorporates lessons learned from ongoing incident handling activities into incident response procedures, training, and testing, and implements the resulting changes accordingly.</li> </ul>	The Ship is to identify and implement appropriate corrective and preventive actions that modify the CSMS to meet security objectives.

The ship has a documented emergency	
plan in place	

Note: Requirements related to following domains /functions are indicated at the respective clauses in Section 4

- a) Governance, policies and procedures
- b) Asset Management
- c) Physical and systems access control
- d) Training, awareness and Information sharing
- e) Cyber safety review

# Section 5

# **Adaptive Cyber Safety**

#### 5.1 General

5.1.1 The requirements to be complied for assignment of Adaptive Cyber Safety (**CyS-III**) notation are indicated in this Section. These are to be complied with, in addition to the requirements for assignment of **CyS-II** notation.

#### 5.2 Governance, Policies and Procedures

- 5.2.1 The security of process control systems can be at risk by third parties e.g. vendors, service suppliers, maintenance supports teams etc. which interact with ship's cyber systems.
- 5.2.2 Following requirements are to be complied with as applicable:
  - All the third party vendors, service providers who interact with the ship cyber systems are to be identified;
  - An agreement with third party insisting on implementation of basic cyber safety control such as fire walls, antivirus etc. at their end is to be formulated:
  - Patch updating process with third party software providers is to be formulated;
  - Responsibilities of third party are to be clearly defined;
  - Specific clauses in contract with third party to manage cyber risk are to be included. Typical clauses are to include non-disclosure agreement, immediate communication on any detected risk by the third party which can affect the ship.

#### **5.3 Asset Inventory**

- 5.3.1 The asset registry is to include all the ship IT, OT assets and associated networks.
- 5.3.2 Asset registry is to be reviewed periodically and upon any change of asset configuration, or upgradation due to evolving technology.

#### 5.4 Risk Assessment

5.4.1 Risk management processes are to be established, managed and agreed to by stakeholders.

# **Penetration Testing**

- 5.4.2 External penetration testing is required to be conducted to identify weaknesses in the ship's network which could allow an attacker to access the systems. Special care is to be taken when performing penetration tests on live (in-production) systems. Penetration testing is to be considered especially when employing new technology or processes as well as when the risk picture has changed.
- 5.4.3 Following requirements are to be complied with as applicable:
  - Goals for penetration testing are to be clearly defined and the same is to be communicated to the test team;
  - The network architecture is to be evaluated for an appropriate defense-in-depth security strategy;
  - A strategy for using firewalls is to be developed and functional demilitarized zone DMZs are to be established;
  - Information which can be shared with test team as per the desired mode of testing i.e. black box, grey box or white box testing, is to be clearly defined.

## 5.5 Physical and System Access control

- 5.5.1 The ship is to implement advanced authentication controls. For system access.
- 5.5.2 Physical and system access can be implemented function specific or zone specific.
- 5.5.3 The procedures and controls are to reviewed periodically. Information new threat, breaches are to be analyzed and existing process is to be reviewed / updated as required.

## **5.6 Network Security**

5.6.1 The controls used for the detection process are to be regularly updated and tested in line with latest technology

#### **Network Segmentation**

- 5.6.2 Network segmentation involves apportioning of networks into small networks with clearly defined rules on which systems/ users can communicate from/ to a network. This may be achieved by:
  - Division of large networks into separate network domains (segments);
  - Consideration of physical and logical segregation;
  - Definition of domain perimeters;

- Definition of traffic rules between domains:
- Usage of authentication, encryption, and user-level network access control technologies.

## **Mobile Device Security**

- 5.6.3 When the ship control system and network systems can be accessed from a mobile control are to be implemented for a secured connectivity. Following requirements are to be complied with as applicable:
  - Usage restrictions and implementation guidance for ship controlled portable and mobile devices are to be formulated;
  - Connection of mobile devices is to be authorized meeting defined usage restrictions and implementation guidance;
  - Monitoring for unauthorized connections of mobile devices to ship information systems is to be undertaken.

## Wireless Device Security

- 5.6.4 The control system is to provide the capability to identify and authenticate all users (humans, software processes or devices) engaged in wireless communication. Following requirements towards wireless device security are to be complied with, as applicable:
  - Usage restrictions and implementation guidance for wireless access are to be established:
  - Unauthorized wireless access to the information system is to be monitored;
  - Wireless access to the information system prior to connection is to be authorized.

#### 5.7 System Security Control

## Cryptography

5.7.1 The system is to have the capability to protect the confidentiality of information at rest, during remote access sessions and during traversing of an untrusted network is to be provided. Encryption is a common mechanism for ensuring information confidentiality.

## 5.8 Detection Procedures

5.8.1 Advanced technological tools in the field of computer security, security information and event management (**SIEM**) software products are to be implemented. The SIEM combines the services of security information

management (SIM) and security event management (SEM) to provide real-time analysis of security alerts generated by network hardware and applications

- 5.8.2 Monitoring system and network for changes, anomalous behaviors, or for attack signatures are essential to the Defence-in-Depth concept of protecting critical assets.
- 5.8.3 Security information management (SIM) and security event management (SEM) are to be implemented. They provide real-time analysis of security alerts generated by network hardware and applications. The network is to be monitored on a continuous basis.
- 5.8.4 Procedure for monitoring external service providers' activity and monitoring of unauthorized personnel connections is to be developed and implemented.
  - Activity of external service provider is to be monitored to detect potential cyber security events;
  - Monitoring for unauthorized personnel, connections, devices, and software is to be performed;

## 5.9 Response and recovery procedures

- 5.9.1 Coordination with stakeholders is to be carried out in accordance with established response plans;
- 5.9.2 A disaster recovery plan is to be formulated, approved and tested periodically. The personnel involved identified in disaster recovery plan are to be communicated about their roles and responsibilities in the event of disaster.

## 5.10 Training, awareness and information sharing

- 5.10.1 All the personnel involved in cyber safety including the third party stake holders are to be trained to perform the designated duties related to ship cyber systems.
- 5.10.2 The training is to include evolving technologies, new threat perception from industry and risk approach methods.
- 5.10.3 The personnel involved in analysis of event logs and operation of SIEM are to be trained for use and operation of SIEM tools.

# **Evolving Technologies and Information Sharing**

5.10.4 Cyber Safety is a dynamic subject and procedures are to be in place to keep the ship staff technically updated on new technologies, new threats and industry feedback. In the larger context, procedure to share its cyber related incidents with others and at same time learn from industry is to be formulated and implemented.

5.10.5 A holistic view of the total environment which includes external factors needs to be taken into account in this level of implementation. Examples of external context may include

- Changes which can effect ship operations;
- Evolving technological changes which effect vessel efficiency.

5.10.6 Following requirements are to be implemented as applicable:

- Receipt of information that enables collaboration and risk-based management decisions in response to events is to be ensured;
- Position in critical infrastructure and its industry sector is to be identified;
- Mission, objectives and activities are to be prioritized and established;
- Dependencies on critical infrastructure and critical services are to be established;
- Resilience requirements to support critical infrastructure are to be identified and communicated;
- Risks are to be managed and information is to be actively shared to ensure that accurate, current information is distributed and consumed to improve cyber safety before a cyber-security event occurs;
- Critical information system components and functions are to be identified by performing a criticality analysis;
- Knowledge of its role in the larger ecosystem, but has formalized its capabilities to interact and share information externally.
- Processes to train on cyber risks in relation to the physical presence of non-ship personnel, e.g. where third-party technicians are left to work on equipment without supervision are to be established;

## 5.11 Cyber Safety Process Review

- 5.11.1 The ship has to assess its current state of implementation of cyber risk management process and is to continually work on them for further improvement.
- 5.11.2 A process to undertake continual improvement of their cyber safety systems is to be developed based on threat perception and technological changes. Following requirements are to be complied as applicable towards continual improvement:
  - Prepare a current profile of ships' cyber risk practices and examine the
    extent to which it has progressed in implementation of cyber safety
    practices;
  - Review its policies and procedures with respect to changes in International/ National scenarios;
  - Use the above information to re-prioritize resources to strengthen other cyber safety practices;
  - Incorporate the lessons learnt and best practices from industry;

- Consistently exhibit commitment towards cyber safety through repeated successful audits, so that cyber safety becomes an organizational culture:
- Cater for capital planning by way of budget allocation for cyber safety;
- Institute procedures to evaluate software service providers;
- Identify its business/ mission objectives and high-level organizational priorities;
- Make strategic decisions regarding cyber safety implementation and determines the scope of systems and assets that support the selected business line or process;
- A system to receive threat and vulnerability information from information sharing forums and sources is implemented;
- Take corrective action to fill the gaps through resource allocation, capital funding:
- Continuously review and improve the existing process, procedures, effectiveness, information /data security management systems;
- Carry out penetration testing to identify vulnerabilities and forensic analysis to detect and analyze cause of an attack;
- Data System is to be designed with adequate capacity;
- Formulate procedures for employee personnel data management, in addition to informational data security;
- Develop a policy addressing remote login by a user and/ or remote connections. Additional controls to automatically terminate remote access may be implemented as per the asset desired security level;
- Procedures for smart phone usage and mobile data management are to be formulated;
- Procedures are to be established and audited with respect to the addition, removal and disposal of all assets;
- Audit/ log records are to be determined, documented, implemented and reviewed in accordance with policy;
- Access to systems and assets is to be controlled, incorporating the principle of least functionality;
- The cyber-attack detection methods are to be periodically tested and continuously improved
- Event detection information is to be communicated to appropriate parties;
- Voluntary information sharing is to occur with external stakeholders to achieve broader cybersecurity situational awareness.

# Annex III Guidance for Application of Requirements to IT systems and Control systems

# Additional aspects for Notation CyS-III

Process / Procedural requirements	Requirements specific to IT systems	Requirements specific to Control systems
Governance , policies and responsibilities		
<ul> <li>All the third party vendors, service providers who interact with the ship cyber systems are to be identified;</li> <li>An agreement with third party insisting on implementation of basic cyber safety control such as fire walls, antivirus etc. at their end is to be formulated; Responsibilities of third party are to be clearly defined;</li> <li>Responsibilities are to be clearly defined for cyber security and related physical security activities.</li> <li>Specific clauses in contract with third party to manage cyber risk are to be included. Typical clauses are to include non-disclosure agreement, immediate communication on any detected risk by the third party which can affect the ship.</li> <li>Position in critical infrastructure and its industry sector is to be identified;</li> <li>Mission, objectives and activities are to be prioritized and established;</li> </ul>	<ul> <li>Cyber security roles and responsibilities for the entire workforce and third-party stakeholders (e.g., suppliers, customers, partners) towards information systems are to be established</li> <li>All information security responsibilities are to be defined and allocated to third party stake holders</li> <li>All information security responsibilities are to be defined and allocated.</li> <li>Patch updating process with third party software providers is to be formulated</li> <li>Management is to require all employees and contractors to apply information security in accordance with the established policies</li> </ul>	<ul> <li>Cyber security roles and responsibilities for the entire workforce and third-party stakeholders (e.g., suppliers, customers, partners) towards ship control systems are to be established.</li> <li>All personnel (including employees, contract employees, and third party contractors) are to be trained initially and periodically thereafter in the correct security procedures and the correct use of Control systems.</li> </ul>

<ul> <li>Dependencies on critical infrastructure and critical services are to be established;</li> <li>Resilience requirements to support critical infrastructure are to be identified and communicated;</li> <li>;</li> <li>Critical information system components and functions are to be identified by performing a criticality analysis;</li> <li>Knowledge of its role in the larger ecosystem, but has formalized its capabilities to interact and share information externally</li> </ul>		
Risk assessment		
<ul> <li>Risk management processes are to be established, managed and agreed to by stakeholders</li> <li>Goals for penetration testing are to be clearly defined and the same is to be communicated to the test team;</li> </ul>	<ul> <li>Determination of risk tolerance for information systems is decided by its role in critical infrastructure and sector specific risk analysis</li> <li>Knowledge gained from analysing and resolving information security incidents is to be used to reduce the likelihood or</li> </ul>	<ul> <li>Identify the set of Control system(CS) cyber risks that an ship faces and assess the likelihood and severity of these risks.</li> <li>determination of risk tolerance for control systems is decided by its role in critical infrastructure and sector specific</li> </ul>
<ul> <li>The network architecture is to be evaluated for an appropriate defense-in- depth security strategy;</li> </ul>	impact of future incidents. Penetration testing is carried out at defined frequency on identified information systems or system components	risk analysis  A detailed risk assessment incorporating the vulnerabilities
<ul> <li>A strategy for using firewalls is to be developed and functional demilitarized zone DMZs are to be established;</li> </ul>	: • Conducts an assessment of risk, including the likelihood and magnitude	<ul> <li>identified in the detailed vulnerability assessment is to be conducted.</li> <li>Risk assessments is to be conducted</li> </ul>
<ul> <li>Information which can be shared with test team as per the desired mode of</li> </ul>	of harm, from the unauthorized access, use, disclosure, disruption, modification,	through all stages of the technology lifecycle including development,

testing i.e. black box, grey box or white box testing, is to be clearly defined.	or destruction of the information system and the information it processes, stores, or transmits;  • Documents risk assessment results in risk assessment report  • Reviews risk assessment results at defined frequency	<ul> <li>implementation, changes and retirement.</li> <li>Penetration testing for control systems networks is to be carried out as per control system manufacturer recommendations. The testing is recommended to be carried out when the vessel is idling at harbour.</li> </ul>
Network security		
<ul> <li>Mobile device security</li> </ul>		
<ul> <li>Usage restrictions and implementation guidance for ship controlled portable and mobile devices are to be formulated;</li> <li>Connection of mobile devices is to be authorized meeting defined usage restrictions and implementation guidance;</li> <li>Monitoring for unauthorized connections of mobile devices to ship information systems is to be undertaken</li> </ul>	<ul> <li>Procedures be implemented to control the installation of software on operational systems.</li> <li>Defines acceptable and unacceptable mobile code and mobile code technologies;</li> <li>Establishes usage restrictions and implementation guidance for acceptable mobile code and mobile code technologies; and</li> <li>Authorizes, monitors, and controls the use of mobile code within the information system.</li> </ul>	The control system is to provide the capability to enforce usage restrictions for mobile code technologies based on the potential to cause damage to the control system that include:  preventing the execution of mobile code; requiring proper authentication and authorization for origin of the code; restricting mobile code transfer to/from the control system; and monitoring the use of mobile code.
Wireless device security		
<ul> <li>Usage restrictions and implementation guidance for wireless access are to be established;</li> <li>Unauthorized wireless access to the information system is to be monitored;</li> </ul>	<ul> <li>Establishes usage restrictions, configuration/connection requirements, and implementation guidance for wireless access; and</li> </ul>	<ul> <li>The control system is to provide the capability to identify and authenticate all users (Personnel, software processes or devices) engaged in wireless communication.</li> </ul>

Wireless access to the information system prior to connection is to be authorized.	Authorizes wireless access to the information system prior to allowing such connections	<ul> <li>The control system is to provide the capability to authorize, monitor and enforce usage restrictions for wireless connectivity to the control system according to commonly accepted security industry practices.</li> </ul>
<ul> <li>Network segmentation         Following requirements as applicable are to be implemented     </li> </ul>		
<ul> <li>Division of large networks into separate network domains (segments);</li> <li>Consideration of physical and logical</li> </ul>	Procedures for authentication, encryption, and user-level network access control technologies are to be implemented	<ul> <li>The control system is to provide the capability to logically segment control system networks from non-control system networks and to logically</li> </ul>
<ul><li>segregation;</li><li>Definition of domain perimeters;</li></ul>		segment critical control system networks from other control system networks.
<ul> <li>Definition of traffic rules between domains;</li> <li>Usage of authentication, encryption,</li> </ul>		
and user-level network access control technologies		
Training, awareness and information sharing		
<ul> <li>The ship is to have a procedure for receipt of information that enables collaboration and risk-based management decisions in response to events is to be ensured;</li> </ul>	reported through appropriate management channels as quickly as possible.  Knowledge gained from analysing and resolving information security incidents is to be used to reduce the likelihood or impact of future incident and is to be appropriate management channels as quickly as possible.	<ul> <li>The control system is to provide the capability for authorized humans and/or tools to access audit logs on a read-only basis.</li> </ul>
information is distributed and consumed to improve cyber safety before a cyber-		<ul> <li>The ship implements a Control systems threat awareness program that includes a cross-organization information- sharing capability.</li> </ul>
security event occurs		<ul> <li>Voluntary information sharing occurs with external stakeholders to achieve</li> </ul>

	<ul> <li>Facilitates information sharing by enabling authorized users to determine whether access authorizations assigned to the sharing partner match the access restrictions on the information and</li> <li>Employs defined automated mechanisms or manual processes] to assist users in making information sharing/collaboration decisions.</li> <li>Voluntary information sharing is to occur with external stakeholders to achieve broader cybersecurity situational awareness.</li> </ul>	broader cyber security situational awareness.
Cyber system Process review		
Continual improvement. Following requirements as applicable are to be complied with:		

- A current profile of ships' cyber risk practices is prepared and the extent to which it has progressed in implementation of cyber safety practices to meet the five functional requirements specified in cyber safety philosophy: *Identify, Protect, Detect, Respond,* and *Recover*, is to be carried out
- Review its policies and procedures with respect to changes in international/ national scenarios;
- Use the above information to reprioritize resources to strengthen other cyber safety practices;
- Incorporate the lessons learnt and best practices from industry;
- Consistently exhibit commitment towards cyber safety through repeated successful audits, so that cyber safety becomes an organizational culture;
- Cater for capital planning by way of budget allocation for cyber safety;
- A system to receive threat and vulnerability information from information sharing forums and sources is implemented;
- Compare the current profile and the target profile to determine gaps;

- Implements an incident handling capability for security incidents that includes preparation, detection and analysis, containment, eradication, and recovery;
- Coordinates incident handling activities with contingency planning activities;
- Incorporates lessons learned from ongoing incident handling activities into incident response procedures, training, and testing, and implements the resulting changes accordingly.
- Formulate procedures for employee personnel data management, in addition to informational data security;
- Data System is to be designed with adequate capacity;
- Develop a policy addressing remote login by a user and/ or remote connections. Additional controls to automatically terminate remote access may be implemented as per the asset desired security level
- The cyber-attack detection methods for information system are to be periodically tested and continuously improved
- A system to receive threat and vulnerability information for the

- The details of an identified incident is to be documented to record the incident, the response, the lessons learned, and any actions taken to modify the control system management system (CSMS) in light of this incident.
  - The ship should establish a list of triggers with set thresholds, which would result in a review of related elements of the CSMS These triggers include at a minimum: occurrence of serious security incidents, legal and regulatory changes, changes in risk and major changes to the CS. The thresholds should be based on the ship's risk tolerance.
- Develop a policy addressing remote login by a user and/ or remote connections. Additional controls to automatically terminate remote access may be implemented as per the asset desired security level
- The cyber-attack detection methods for control system are to be periodically tested and continuously improved
- A system to receive threat and vulnerability information for the control system from information sharing forums and sources and manufacturer is implemented;

Continuously review and improve the existing process, procedures, effectiveness, information /data security management systems;	information system from information sharing forums and sources and manufacturer is implemented;	
<ul> <li>Procedures are to be established and audited with respect to the addition, removal and disposal of all assets;</li> </ul>		
Event detection information is to be communicated to appropriate parties;		
<ul> <li>Voluntary information sharing is to occur with external stakeholders to achieve broader cybersecurity situational awareness.</li> </ul>		

Note: Requirements related to following domains /functions are indicated at the respective clauses at Section 5

- a) Asset Management
- b) Physical and system access control
- c) Detection procedures
- d) response and recovery procedures

## References

- IMO guidelines on cyber risk management
- ISO/IEC 27001 standard on Information technology Security techniques
- ISO/IEC27032-Guidelines for Cyber security
- United States National Institute of Standards and Technology's Framework for Improving Critical Infrastructure Security (the NIST Framework).
- Code of Practice Cyber security for ships by Department of Transport UK
- IEC 62433-2-1 Establishing an Industrial automation and control system security program
- IEC 62443-3-3 Industrial Communication Networks Network and System Security - Part 3-3: System Security Requirements Security Levels
- ISO 31000 Risk Management-Principles and Guidelines

## **End of Guidelines**